高速鐵路
High Speed Rail

MTR
caring for life's journeys

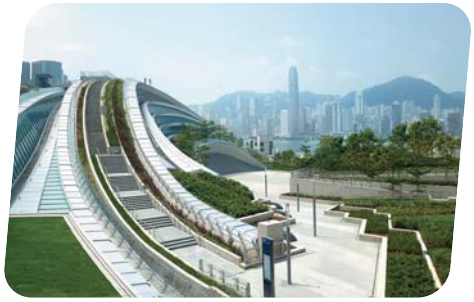
GO FASTER! GO FURTHER!

High Speed Rail
Service Guide

Effective from: 10/7/2019

L1186EN-06/2019

Enjoy a new travel experience with High Speed Rail



The 26km High Speed Rail (Hong Kong Section) runs from West Kowloon connecting Hong Kong with the Mainland's national high speed rail network. Whether you are travelling for business or leisure, you can explore more destinations with the reliable and comfortable High Speed Rail service.

Fast ▶▶▶▶ Running at 200km/h in the Hong Kong Section and up to 350km/h in the Mainland Section, the High Speed Rail is the fastest way to cross the boundary.

Direct ▶▶▶▶ Connects Hong Kong with 58 major Mainland stations with no interchanges.

Reliable ▶▶▶▶ Punctual and reliable - less affected by traffic conditions.

Caring ▶▶▶▶ Different classes of travel, convenient on-board facilities and a wide range of station and shopping facilities ensure every journey is comfortable and convenient.

Connect with 58 Mainland High Speed Rail stations

Coverage

High Speed Rail connects Hong Kong with 58 major Mainland stations without any interchanges. Apart from the Guangzhou-Shenzhen-Hong Kong High Speed Rail for short-haul destinations, long haul destinations such as Shanghai, Chongqing, Tianjin and Beijing are also covered. With changes, you can easily connect to other destinations in the national high speed rail network.

Hong Kong West Kowloon — Futian — Shenzhen-bei — Guangming-cheng — Humen — Qingsheng — Guangzhou-nan

Stations of Guangzhou-Shenzhen-Hong Kong High Speed Rail

Train Service

The first and last trains depart from Hong Kong West Kowloon Station[1] at around 7 a.m. and 11 p.m. respectively every day. There are 17 pairs[2] of long-haul trains per day going to different destinations. More frequent services are operating for Guangzhou-Shenzhen-Hong Kong High Speed Rail. Some train trips will stop at intermediate stations, so journey times for the same destination may vary according to the number of intermediate stations of the selected train.

Remarks: Actual number of trains will be adjusted according to operational needs
1 Hong Kong West Kowloon Station is open between 6 a.m. and 12 midnight
2 Each pair of trains refers to a round trip

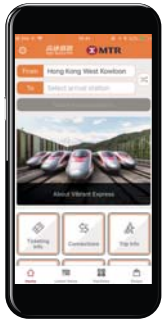
Train Trip Planner

Smart tips for taking the High Speed Rail

Train service information

For the latest train information, and promotions, download the High Speed Rail Mobile App. In the event of incidents, updates will be provided by SMS*, through the website, by mobile app and station broadcasts.

*Please provide a Hong Kong mobile phone number when you buy tickets from Hong Kong ticketing channels



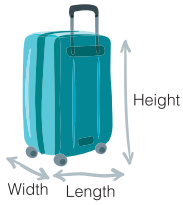
Download High Speed Rail Mobile App

Hand-carry luggage

You can take luggage on board, but not exceeding the following requirements:

Each child

Each adult



Maximum total dimensions per piece not exceeding 130cm (approximately the size of a 24-inch suitcase)

High Speed Rail does not provide baggage or parcel consignments. If your luggage exceeds the limits, you can contact the service provider for parcel consignment and delivery services at the Ticketing Concourse on Level B1 (next to the Ticketing Counter), Hong Kong West Kowloon Station.

Prohibited items

The following items are prohibited in trains, stations and anywhere else on the railway premises:

Explosives

Dangerous items

Compressed gases

Flammable liquids

Poisons

Corrosive items

Prohibited or Restricted Items

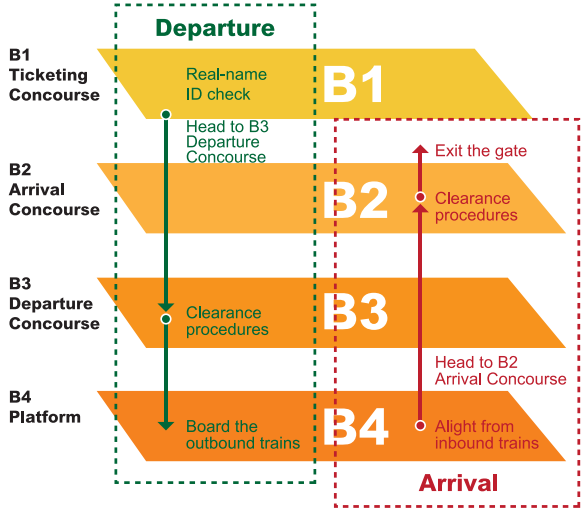
Immigration and boarding

Passengers may proceed for immigration and boarding procedures as early as 120 minutes prior to train departure. Please allow sufficient time to complete the process. Passengers should bring their personal identity document that is used for ticket purchase for real-name ID check and immigration procedures.

Follow these 3 easy steps when leaving Hong Kong:

1. After you have passed the real-name ID check at the Ticketing Concourse on Level B1, you can then proceed for luggage and security check.
2. Descend to the Departure Concourse on Level B3 to complete both the Hong Kong and Mainland clearance procedures.
3. Wait at the Departure Concourse and follow the directions to the gates to Level B4. The gates will be closed 5 minutes before departure time.

Remark: For those who depart to Chaoshan, Xiamen or Fuzhou, please refer to the blue signages at the platform for the car no.



Reminder: Returning to Hong Kong

Simply board the train at your Mainland station without going through any immigration. When you arrive in Hong Kong you will be on Level B4, get off the train and go to the Arrival Concourse on Level B2 to complete both the Mainland and Hong Kong clearance procedures. Once cleared you can then pass through the exit gates and leave the station.

The Vibrant Express Journey

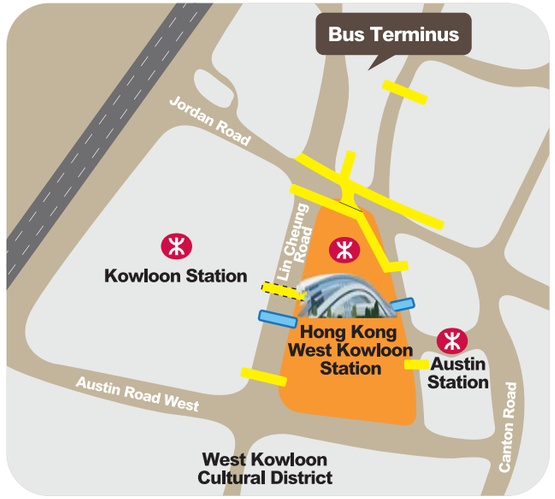
The Vibrant Express is run by the MTR on the Guangzhou-Shenzhen-Hong Kong High Speed Rail along with Mainland trains. Long-haul services are provided by Mainland railway operators only. Each Vibrant Express has a stylish design with vivid seat colours to provide a bright and energetic cabin environment. It has eight cars; six for second class with a total of 511 seats, and two for First class, at the front and rear of the train, with a total of 68 seats.

On-board facilities

- First class seats provide an individual audio output socket with music and in-train TV channels. Just plug in your earphones to enjoy music or listen to the television broadcasts during the journey. Each seat is equipped with an adjustable backrest and an individual power socket.
- Second class seats are equipped with an adjustable backrest and power sockets in each row.

- Free Wi-Fi
- Complimentary hot water for those with their own bottle or cup
- Two wheelchair areas in car 7
- Toilets throughout the train. There is also a toilet with wheelchair - accessible and baby care facilities in car 7
- Racks for small suitcases in each car and overhead racks for hand-carry luggage

Hong Kong West Kowloon Station is easy to reach



Footbridges Open later Subways

The station has 11 entrances and exits and is connected to the West Rail Line, Tung Chung Line, Airport Express and other modes of transport via footbridges and subways.

- Seven footbridges and two subways link to Austin and Kowloon MTR stations, the Elements shopping mall and the surrounding area
- Hong Kong West Kowloon Station is just a 4-minute walk to Austin MTR station and 12-minute to Kowloon Station. You can also take the Airport Express at Kowloon Station
- Free Airport Express Shuttle Bus services take you to and from Kowloon Station and nearby areas
- Bus and minibus stops as well as a bus terminus are located nearby
- Taxi drop-off and pick up areas are located at the station
- The station car park has about 500 parking spaces and a Park and Ride offer

Transport Connection Park and Ride

Thoughtfully designed station facilities

Facilities tailored to different needs

- Free Wi-Fi
- Free mobile charging service
- Drinking water facility
- Business Lounge*
- Baby care rooms
- Smoking rooms
- Banking services and ATMs
- Left luggage service
- Tourist services

*For travellers in first class or higher classes

Barrier-free facilities take care of travellers in need

The station is equipped with the following barrier-free facilities for the convenience of the elderly, travellers carrying babies or young children, and travellers with disabilities or special needs. Our staff will always be delighted to assist if you need help.

- Passenger lift / ramp
- Wide gate
- Accessible toilets
- Tactile guide path
- Escalator audible warning signals
- Tactile station layout map
- Facilities with braille plates
- Audible lift messages
- Passenger information display system
- Help line

A broad array of F&B and shopping facilities

Whether you are coming to the station to take the train, or just for leisure, you can enjoy new dining and shopping experiences. In addition to food and beverage outlets and souvenir shops, exciting new brands and some of your all-time favourites are available in a one-stop leisure and shopping hotspot.

- Diverse dining and light meal options offer local, Asian and international gourmet selections before entering the gates
- Hong Kong and international gift shops at the Ticketing Concourse
- The first Hong Kong Hotels Association counter in the city centre provides shuttle services for hotel guests at the Arrival Concourse after passing through the exit gates
- New local and international brands
- International duty-free brands in the restricted areas

Hong Kong West Kowloon Station – a new landmark with a green design

Hong Kong West Kowloon Station is conveniently located next to the West Kowloon Cultural District. Its unique architecture and beautiful landscape make it a new hotspot for visits and photos.

Architectural elements

- The giant curtain wall comprises over 4,000 irregular glass panels to maximize daylight and conserve energy
- The curved ceiling is made of over 8,000 tonnes of steel which is almost the weight of the Eiffel Tower
- The spectacular structure of the station is supported by nine sets of massive columns of different heights. The tallest one rises 45m from Level B3 up to the curved ceiling
- There are three hectares of public space outside the station including the Green Plaza and Sky Corridor. You can enjoy stunning views of the Victoria Harbour by walking along the Sky Corridor to the station rooftop
- Creative artworks in the station enrich your journey

Some of the art pieces:

Station Artworks

High Speed Rail
Mobile App

Website: www.mtr.com.hk/highspeed
Ticketing and Service Hotline: (852) 2120 0888

MTR Corporation Limited
香港鐵路有限公司